



## [Date of Mailing]

Dear Beneficiary, Parent, and/or Guardian,

We write to inform you that Disability Rights Michigan is investigating allegations that Network180 has failed to timely provide Applied Behavior Analysis (ABA) and Community Living Support (CLS) services to numerous Medicaid recipients in its service region. Disability Rights Michigan received your contact information from Network180 in response to our request for lists of individuals who were waiting, or had waited, for authorized CLS and/or ABA services to start. You may have already received a letter from Network180 about our request for the lists.

## Why am I getting this letter?

You are getting this letter because Network180 identified you, your child, or your ward as waiting for authorized ABA services. We are investigating to see if we can assist you. We want to learn what waiting for an ABA provider has looked like for you. We invite you to contact us by email at [N180investigation@drmich.org](mailto:N180investigation@drmich.org) or by phone at (517) 487-1755 to share information, ask questions, or request assistance.

## What is Disability Rights Michigan?

Disability Rights Michigan is part of the federally mandated national protection and advocacy network and has been designated by the governor of Michigan as Michigan's protection and advocacy system. Disability Rights Michigan advocates for the rights of individuals with disabilities through information and referral, direct advocacy, policy advocacy, and systemic litigation. Among other things, we help individuals with disabilities receive or maintain medically necessary Medicaid services and supports. We do not charge for our services. You can read about our advocacy areas and our litigation on our website: <http://www.drmich.org>.

***Federal law requires us to keep our records confidential.*** This includes all information relating to clients and individuals who have received information or participated in consultations; the names of individuals who have received services, supports or other assistance, or who provided information to Disability Rights Michigan; and the identity of individuals who have reported incidents of abuse or neglect to us. Your name, contact information, and all other information provided to Disability Rights Michigan will be kept strictly confidential.

## Our Investigation of Network180

Disability Rights Michigan has received complaints from multiple sources that numerous individuals living in Kent County have been authorized for, but are not receiving, medically necessary ABA services.

Federal law gives Disability Rights Michigan the authority and obligation to investigate incidents of abuse and neglect of individuals with disabilities if there is probable cause to believe that the incidents occurred. Under Michigan's Mental Health Code, the failure to provide medically necessary services is neglect.

Under Disability Rights Michigan's investigative mandate and records access authority, we requested that Network180 provide a list of individuals authorized for, but not receiving, ABA services. We also requested the contact information for those individuals, and, if relevant, contact information for the individuals' parents/guardians.

Network180 provided a list of individuals who have waited for ABA services in the current fiscal year (October 2023 through March 2024). You are receiving this letter because your contact information was on this list.

### How can we help?

We determine what level of assistance we can provide on a case-by-case basis, but we aim to give every caller at least some help. At this time, we are investigating the circumstances around the wait times for ABA services at Network180, and we'd like to hear from you about your experience waiting for services.

We invite you to contact us by phone at **(517) 487-1755** or by email at [N180investigation@drmich.org](mailto:N180investigation@drmich.org). If you send us an email, we will also schedule a phone call.

Sincerely,



Anastassia Kolosova  
Staff Attorney



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