MPAS Mission
To advocate and protect the legal rights of people with disabilities.

2018 ANNUAL REPORT
Michigan Protection & Advocacy Service, Inc. (MPAS) is pleased to present highlights from 2018.

Our decades of advocacy efforts are deeply rooted in disability rights. In the pages that follow, you will see the essence of our mission through stories and the impact of our service footprint. None of the outcomes in this report would have been possible without extraordinary staff and the dedication of a governing Board of Directors. Our team, and our programs, remain a vital resource to the entire state of Michigan.

Nowhere is change more present than within MPAS itself. In January 2019, we say thank you and farewell to Elmer L. Cerano and welcome Michelle Roberts as our new Executive Director. Elmer leaves a rich 16-year legacy of advocacy contributions to improve the lives of people with disabilities and people with mental illness. Michelle brings passion and knowledge of disability rights from her long-time demonstrated commitment to the work of MPAS and is ready to lead the agency into the future.

We will continue to encourage change that brings us closer to making an inclusive society a living, breathing reality for people living with a disability.
**MPAS by the Numbers 2018**

- 46 Monitoring Reviews of Facilities Where People with Disabilities Live
- $9,000 In Fines Issued to Nurses, Social Workers, a Physician Assistant, and a Medical Doctor Cited for Abuse and Neglect in Nursing Homes
- 78,222 Students in Special Education Impacted by MPAS Corrective Action
- 73% Satisfied Clients
- 49,267 MPAS Materials Distributed
- 5,582 Individual Callers to Information & Referral
- 2,159 Facebook Friends (15% increase)
- 35 Trainings/Educational Presentations to Over 2,084 Individuals
- $119,222 Waived Work-Related SSA Overpayments
- 9,800 Exchange Newsletter Mailing List
- 39,272 Website Visits
- 76 Facility-based Investigations
2018 ADVOCACY HIGHLIGHTS

1. A 9-year-old boy with ADHD and speech and language challenges was being placed in seclusion most of the school day for behavior issues. An MPAS advocate helped the parent secure a functional assessment of behavior and behavior support plan, and the seclusion stopped.

2. MPAS intervened on behalf of a 42-year-old woman with an intellectual disability whose group home staff had dropped her off at an emergency room. The woman was stuck in the emergency room and at one point was nearly transferred to a nursing home even though she did not need nursing care. The MPAS advocate worked with the service provider and guardian and succeeded in helping the woman move to a group home to meet her needs.

3. A 61-year-old man with intellectual and neurological disabilities contracted bedsores in a nursing home. An MPAS advocate filed a licensing complaint alleging neglect of skin care. The complaint was substantiated, and the nursing home was cited for its neglect.

4. A client needed assistance in getting their vocational rehabilitation (VR) case transferred to a different worker so they could get assistance with obtaining eyeglasses and a uniform for work. The transfer was successful, and the client was able to get authorization for the eyeglasses and uniform.
5. An MPAS advocate negotiated provision of applied behavior analysis (ABA) services for a 9-year-old girl with autism and ADHD who had been denied these services from a private insurer for over 1 ½ years. The advocate requested and reviewed records in the case and, once MPAS involvement was noted, the services were then provided.

6. MPAS received a complaint alleging neglect at a nursing facility. Staff requested and reviewed records from the nursing facility and learned a female resident had experienced a fall resulting in fractures to her tibia and fibula. Despite protocol, this resident was not assessed or diagnosed with fractures until much later, prolonging her pain and suffering. Following investigation by the Bureau of Health Professions, the Attorney General’s office issued an Administrative Complaint against the doctor. In June 2018 the complaint substantiated a violation of the Public Health Code and the physician was fined $5,000.

7. MPAS received a call from a gentleman with visual impairments who attempted to vote at his polling location in the August primary. The staff were unfamiliar with the accessible voting machine and made the individual’s driver assist him throughout the process. MPAS contacted the clerk for that precinct and notified them of the caller’s voting rights. The situation was corrected, and the caller was able to vote independently and privately in the November election.
How Can I Support MPAS?
A planned or deferred gift of cash or investment securities.

The Michigan State Bar Foundation’s “Access to Justice Fund.”

A cash gift is also appreciated and generally tax deductible.

MPAS
517.487.1755 • 800.288.5923 (voice)
517.374.4687 (TTY)
mpas.org
The Protection and Advocacy for:
1. Individuals with Intellectual and Developmental Disabilities (PADD)
2. Individuals with Mental Illness (PAIMI)
3. Individual Rights (PAIR)
4. The Client Assistance Program (CAP)
5. Beneficiaries of Social Security (PABSS)
6. Voting Accessibility (PAVA)
7. Assistive Technology (PAAT)
8. Representative Payee
9. Individuals with Traumatic Brain Injury (PATBI)

Revenue and Support 2018

<table>
<thead>
<tr>
<th>Program</th>
<th>Revenue 2018</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>PADD</td>
<td>$1,344,368</td>
<td>37.0%</td>
</tr>
<tr>
<td>PAIMI</td>
<td>$917,424</td>
<td>25.2%</td>
</tr>
<tr>
<td>PAIR/GLADA</td>
<td>$402,655</td>
<td>11.1%</td>
</tr>
<tr>
<td>CAP</td>
<td>$283,933</td>
<td>7.8%</td>
</tr>
<tr>
<td>PABSS</td>
<td>$150,855</td>
<td>4.15%</td>
</tr>
<tr>
<td>PAVA</td>
<td>$109,492</td>
<td>3.0%</td>
</tr>
<tr>
<td>PAAT</td>
<td>$88,662</td>
<td>2.4%</td>
</tr>
<tr>
<td>Rep. Payee</td>
<td>$59,003</td>
<td>1.6%</td>
</tr>
<tr>
<td>PATBI</td>
<td>$57,603</td>
<td>1.6%</td>
</tr>
<tr>
<td>State Grant</td>
<td>$194,400</td>
<td>5.3%</td>
</tr>
<tr>
<td>Private Grants &amp; Contracts</td>
<td>$0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Donations &amp; Miscellaneous</td>
<td>$26,019</td>
<td>0.7%</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$3,634,414</strong></td>
<td><strong>63.0%</strong></td>
</tr>
</tbody>
</table>

Expenses 2018

<table>
<thead>
<tr>
<th>Category</th>
<th>Expenses 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$3,240,459</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>$398,764</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$3,639,223</strong></td>
</tr>
</tbody>
</table>
2018 Board of Directors

John McCulloch  
President  
Royal Oak

Veda A. Sharp  
1st Vice President  
Detroit

Terri Lynn Land  
2nd Vice President  
Byron Center

Hansen Clarke  
Treasurer  
Detroit

Jane Shank  
Secretary  
Interlochen

Thomas H. Landry  
Immediate Past President  
Highland

Kate Pew Wolters  
Grand Rapids

Pamela Bellamy, Ph.D.  
East Lansing

Alethea Brinkerhoff  
Bloomfield Hills

Mark Lezotte  
Detroit

Douglas P. Olsen  
East Lansing

Paul Palmer  
Lansing

Travar Pettway  
Canton

Selena M. Schmidt  
Shelby Township

Mark Stephenson  
Troy

Mark Wiedelman  
Troy

2018 PAIMI Advisory Council

Selena M. Schmidt, Chairperson  
Shelby Township

Jill Busha  
Lupton

Kevin Fischer  
Lansing

Malkia Newman  
Waterford

Douglas P. Olsen  
East Lansing

Gerald Provencal  
West Bloomfield

Kelly Riegel-Green  
Clinton Township

Mark Reinstein  
Ann Arbor

Michigan Protection & Advocacy Service, Inc.  
“Protecting the Rights of Persons With Disabilities”

4095 Legacy Parkway, Suite 500  
Lansing, Michigan 48911-4264

517.487.1755 • 800.288.5923 (Voice)

517.374.4687 (TTY)

Fax 517.487.0827

www.mpas.org

Find us on Facebook

*Michigan Protection & Advocacy Service, Inc. is mandated by federal and state law to protect the legal rights of individuals with disabilities in Michigan. MPAS receives part of its funding from the Administration on Intellectual and Developmental Disabilities, the Center for Mental Health Services-Substance Abuse and Mental Health Services Administration (SAMHSA), the Rehabilitation Services Administration, and the Social Security Administration. This publication is made possible by support from these federal funders. The contents are solely the responsibility of MPAS and do not necessarily represent the official views of the federal agencies listed above. The Annual Report is funded by the federal appropriations and grants, 94%; State of Michigan appropriations and grants, 5%; Other, 1%. Total copies 150. Total Cost: $849.41 Cost per issue: $3.95.